



Quality and Performance Review - Targeted Youth Support Area: Young Carers (YC)

Manager's Name: Wendy Jenner

Date: Jan-March 31st 2018

The Workforce	Casework Practice
<p>What is working well?</p> <p>All YC have a YC assessment and regular contact. Respite Activity programme planned for year.</p> <p>What are we worried about?</p> <p>Resignation of SS worker. Reduction in hours of new post.</p> <p>What needs to happen?</p> <p>Replace the SS worker with 18.5 hour post. This is underway.</p>	<p>What is working well?</p> <p>Regular contact with YC.</p> <p>Number of YC assessments completed and reviewed.</p> <p>Continuing work with schools to raise awareness and develop support.</p> <p>All YC have an In Case of Emergency (ICE) plan</p> <p>Cases are being audited and Case Summaries completed.</p> <p>What are we worried about?</p> <p>LCS not suitable for recording YC.</p> <p>Cases open to CSC do not appear on our reports.</p> <p>What needs to happen?</p> <p>Transfer of recording to Module on LCS for Young Carers.</p>
Service Performance in the Last Quarter	User/Partner Feedback/Involvement
<p>What is working well?</p> <p>There are currently 175 young people open to Somerset Young Carers Project including those waiting for assessment. 39 Mendip, 42 Sedgemoor, 44 Yeovil, 50 Taunton and West Somerset. 10 young people currently awaiting assessment.</p> <p>Due to regular reviews which we are carrying out at least once every 12 months we are closing cases more effectively and so when we have completed positive work with the young person and family and if there is no longer a need for our service we can appropriately end our involvement.</p> <p>16 young people open at CIN or CP. Over last 18 months over 40 young people have been on CIN or CP. We are seeing more cases that are CIN and CP being referred especially in 2018.</p>	<p>What is working well?</p> <p>Counselling Service to support YC referred 6 YP this year.</p> <p>Received £5K grant to supply a mental health resource bag to YC from Public Health. Joint delivery of YC Well being Days.</p> <p>Service Level Agreement in place for Young Careres pathways to adult service. Transition to Commisioned Carers Agents service.</p> <p>There will be a new school survey to take place in March 2018 commissioned by Public Health; there will be a specific question set to include caring/YC which will hopefully give a more accurate picture of who is caring and how much care is being provided by pupils at schools involved in the survey.</p> <p>Work of the charity Friends of YC.</p>

<p>70% of YC open to the Service attended at least one event or group in 2017 and so far in 2018.</p> <p>In 2017 we received 126 referrals, so far in 2018 we have received 27 referrals.</p> <p>Extensive programme of Holiday Activities delivered respite opportunities. Funded by Friends Charity.</p> <p>Bristol pantomime in January 2018- 70 young people attended</p> <p>Feb half term 2018 Bowling and Cinema- 65 young people attended.</p> <p>Local Theatre production March 2018 -17 YC carers went to Strode College to watch High School Musical Theatre</p> <p>Well Being days planned for Easter 2018. Separate days for Juniors and Seniors, 76 children are expected to come over those 2 days.</p> <p>We reported to Programme 7 Highlight report : Young Carers caring for a parent due to Mental Health in 2017.</p> <p>Current figures are:</p> <p>At least 50 young people are caring for someone with poor mental health issues. Due to the complexities of our families mental health is potentially effecting many more young people but this is not the primary reason they are caring.</p> <p>-Referrals since January 2018- (out of 27 so far) CSC 7 GETSET 4 PFSAs / Schools 6 GPS 0 ADULT SOCIAL CARE 0 ADULT MENTAL HEALTH 0 SELF REFERRAL 8 OTHER 2</p> <p>What are we worried about?</p> <p>Report to Young Carers Task and Finish Group.</p> <p>Lack of referrals from other services including schools and GP's. All referrals require a EHA or a parent can self refer by ringing Somerset Direct.</p> <p>Difficulties in obtaining data from Schools. LA must</p>	<p>Attendance at Friends' meeting planned. Summer Activity Programme funded by Friends of YC Charity.</p> <p>YC are identified as a priority in Somerset Commitment to Careers and the Children's Plan. Somerset feedback was quoted in Children's Commissioner's report.</p> <p>Work with Carers' Voice Somerset to deliver a Music Project and consultation event for Young Carers.</p> <p>YCs have met with Scrutiny Task and Finish Group. Somerset Partnership NHS Foundation Trust guidance on how to identify, refer and provide appropriate support for YC's.</p> <p>.</p> <p>What are we worried about?</p> <p>Lack of transition Assessments for YC. This has been raised as a concern.</p> <p>Lack of referrals from GP's</p> <p>Delivery of Scrutiny Action Plan.</p> <p>Delivery of Care Act, 2014 "Whole-family approach". Strategic support for YC and identification by services in contact with adults</p> <p>Restrictions in budgets within front line adult health and social care services mean that adults generally have to meet a higher threshold of need to access services. This can mean that YC are left to undertake inappropriate levels of care.</p> <p>What needs to happen?</p> <p>Write a YC Safeguarding Policy and present to SafeGuarding Board and Children's Trust to ensure that all services are aware of their responsibilities.</p> <p>A commitment by Children and Adult Services to work together through a Memorandum of Understanding (joint statement on key principles for supporting YCs made by DH & DfE (updated 2015)</p>
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take “reasonable steps” to identify YC. Schools across Somerset have been encouraged to add a question to their data collection sheets asking if a child has caring responsibilities. We are unable to collect this data centrally

Transport costs for YC groups are high. Many young carers live in very rural areas and parent do not drive.

What needs to happen?

Write a SafeGuarding Policy For Young Carers and present at Children’s Trust and Safeguarding Board.

To ensure sign up to a “Whole Family Approach” by establishing our collective ambition for these young people.

Reviewing the data on YC. Move to Early Help Module. We currently record on LCS and keep spread sheets.

Working with Public Health to deliver a training event on YC for senior leaders of schools to attend. This will be whole day event with up to 100 places for delegates across Somerset schools. This event will take place in June 2018 and will include YC delivering some of the training..

Need to overcome the barriers to delivering our statutory requirement under the **Care Act 2014** and **C&F Act 2014** for the LA and the Schools to identify and support Young carers. This is proving difficult .Peter Grogan & Malcom Riches are supporting this but there are blocks from within the LA.